Accessibility statement for jobsgopublic.com and lgjobs.com

Jobsgopublic.com and LGjobs.com are run by Jobsgopublic Limited. This statement applies to both websites.

Our approach

We want as many people as possible to be able to use our websites, and we aim to meet the Web Content Accessibility Guidelines (WCAG) version 2.2 AA standard. We're continually working to improve accessibility as we develop our sites.

Using these websites

You should be able to:

- zoom in without text spilling off the screen
- change colours, contrast and fonts using your browser or device settings
- use most of the websites with just a keyboard
- use most of the websites with a screen reader

Your browser can help too. Microsoft Edge (Read aloud), Chrome (Reading mode) and Safari (Speak Screen on iPhone and iPad, Spoken Content on Mac) will read pages aloud, and all three can translate pages into other languages. AbilityNet's free My Computer My Way guide explains how to set these up on your own device, step by step.

We've also tried to keep the text on these websites as simple as possible.

Job adverts, documents and applications

Job adverts are written by employers, and documents attached to them (such as job descriptions) are supplied by employers, so they may not all be fully accessible. If you need a document in a different format, please contact the employer named in the advert.

If applying for a job takes you to an employer's own website, that employer is responsible for its accessibility. They're also the right people to talk to about reasonable adjustments during the recruitment process.

Some pages may also include content from other providers, such as embedded videos, which we don't fully control.

Feedback and contact information

If you have difficulty using these websites, or need information on them in a different format, please email support@jobsgopublic.com and tell us:

- the web address (URL) of the page
- A short description of what the problem is
- how you'd like us to reply

We'll get back to you as soon as we can, and we'll do our best to help.

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